

Server/Network Technician

Washington, IL 61571

Full-time

Salary: \$45,000.00 to \$57,000.00 /year

Windows Server Technician Job Summary

Do you want a Career....

- Where you can work with a knowledgeable and supportive team?
- Where there is opportunity for growth?
- In a fast growing company environment with endless possibilities?
- Where you can work with a variety of people and technologies on a daily basis?

About Us:

TimbukTech. Inc. is the premier computer network service provider in Canton, Macomb, and Washington markets. We provide outsourced IT services to businesses and municipalities throughout Central Illinois. We are currently seeking a motivated IT Field Service Technician to service our clients and our internal data center.

Microsoft Windows Server Technician Typical Responsibilities:

Our Field Service Technicians assist our clients with day to day issues which means:

- Onsite and remote workstation and network management for a variety of clients, across a range of industries.
- Troubleshoots backup issues, implements security compliance standards, and deploys server application upgrades
- Work with to provide mentoring and escalated support to Service Desk Technicians
- Intermediate Voice over IP support.

We work as a unified team, so in addition to supporting client's needs, you'll also be helping and mentoring your colleagues and they'll be helping and mentoring you!

Our Service Desk Technicians are expected to work as a team to develop best practices, test new technology, and document standard procedures for common types of service requests.

Required Skills:

- Strong interpersonal skills and a positive attitude: Our clients call us when they're at their worst, and your colleagues may be reaching out to you for help when they're under pressure.
- Ability to change tasks rapidly: As a service business, we expect the unexpected to disrupt our plans
- Ability to stay organized and follow through to completion, with a high level of accuracy
- A willingness and ability to learn new applications and skills

Also, the ideal candidate will not settle for the status quo. After learning how we operate, this person should challenge us to find new and effective ways of serving our clients and team, and be willing to help implement those ideas.

Preferred Experience:

- 2-4+ years of experience with Microsoft Windows environments, A+ Certification a plus.
- 1-2+ years of basic network experience, including setting up basic firewalls or switches. Network+ or other certifications are a plus.
- 1-2+ years of basic Microsoft Windows Server Experience, including setting up Windows Server and Roles.
- Office 365, Windows Server 2012-2019, Active Directory, and/or Azure experience a plus.

Compensation:

- Salary range is expected to be \$45,000 to \$57,000 per year, based upon experience.
- Retirement plan, paid time off, flexible schedule.

- Tuition reimbursement and professional development assistance.